

Next steps for Partnership Boards



What are the
barriers to
co-production?



Introduction



These notes come from a partnership board workshop.

The workshop was looking at how **co-production** would work in Cornwall.



Co-production is where the council works closely with families and people who use services to plan and manage social care services.



The workshop looked at:

- What is stopping co-production in Cornwall?



- How do we make sure the voice of the community is heard?

What is stopping co-production in Cornwall?

People at the meetings

Co-production doesn't work when:

- There are too few or too many people at the meetings
- There are people at the meetings who don't know enough about what is being discussed
- People come to meetings just to talk about their own ideas. They don't want to talk about the issues on the agenda



Co-production works better when:

- There are the right number of people at the meetings
- People have the right skills and experience



- The meetings are run properly
- People who can make things happen come to the meetings

How the meetings are run

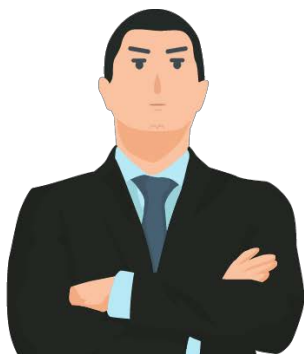
Co-production doesn't work when:



- People want to things that would never work



- People don't understand each other



- People have already made decisions before the meeting started



- People keep going over the same thing again and again



Co-production works better when:

- People at the meeting take responsibility for doing the work
- The meeting wants to do something which is very clear and possible to do in the time



Where the meetings are held

Co-production doesn't work when:

- The room is bad
- Disabled people can't get in
- People can't hear what is going on
- The meetings are too long
- Transport is bad





Co-production works better when:

- The meeting is in a good place, at a good time and there are refreshments
- The room and the information are both accessible



Management

Co-production doesn't work when:

- People are not committed to the project
- People do not feel comfortable
- The meetings get cancelled
- People don't do the things that they should do in between the meetings





Co-production works better when:

- People respect and trust each other
- People speak honestly
- There is enough money to make sure the meetings are run properly
- People try to come to an agreement
- There are proper rules for the way the meetings are run
- The different partnership boards communicate well with each other



How do we make sure the voice of the community is heard?

What is our community?

We need to:



- Agree which community we are working for
- Have information about people in the community so that:
 - We can communicate with them
 - We know what they are interested in
- Make sure the community knows about the partnership board
- Have a good way of communicating between the partnership board and the community





How to involve people

People are more likely to get involved if the issues are dealt with quickly in the right way.

We need to:



- Think about how much it costs to get people to come to meetings



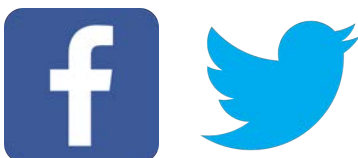
- Run events that people can come to



- Advertise in doctors surgeries and hospitals



- Use new technology like Skype



- Use social media like Facebook and Twitter



- Have a website

For more information

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